

Abstract

Melbourne, known for its vibrant culture, scenic parks, and innovative spirit, is also a city deeply committed to sustainability. For those looking to embrace a greener lifestyle, Melbourne offers countless opportunities to make eco-friendly choices, from utilising its extensive public transport network to supporting local farmers' markets and reducing waste. This guide is designed to help beginners navigate the path to sustainable living in this bustling metropolis, offering practical tips and insights tailored to the city's unique lifestyle. Whether you're a long-time resident or new to Melbourne, taking these small, thoughtful steps can significantly contribute to a cleaner, greener future. Let's embark on this journey toward sustainability, one choice at a time!



Getting Started

Australia has long committed to bringing innovation and sustainability into its rapidly growing infrastructure. Crusading to build towards ecological rehabilitation, social prosperity and economic viability within its communities to ensure the sustainability and wellbeing of its prospering neighbourhoods.

Melbourne continues to strengthen the country's ecological resilience through its robust network of creatives and artisanal, as well as sustainable business and recreational spaces. The local community leverages its rich resources and creative expression to promote sustainable living. Priding itself on the vibrant bustling localities that embrace and inspire sustainability, Melbourne is home to locally celebrated green restaurants, eco-friendly home and grocery outlets, and trendsetters in the conscious fashion world.

As Melbourne champions empowering local sustainability-driven artisans and small businesses in the region, we highlight some of the original concepts promoting living sustainably in this flourishing green neighbourhood.

About Melbourne

Melbourne is the capital city of Victoria, and Australia's second-largest city. Focused around a central city, Greater Melbourne's area of approximately $9900~\rm{km}^2$ of suburbs spread more than $40~\rm{km}$ to the south, $30~\rm{km}$ to the east, $20~\rm{km}$ to the north and sprawl across vast, flat basalt plains to the west.

The municipality of Melbourne includes metropolitan Melbourne's innermost suburbs, including the central city. Our municipality is around 37 km² and shares its borders with seven other councils. The municipality of Melbourne is the gateway to Victoria, the seat of the Victorian Government and the headquarters of many local, national and international companies, peak bodies, and government and non-government agencies.



SUSTAINABILITY FOR MELBOURNE

Melbourne is a great place to live. We're proud of our city and our international reputation as one of the most liveable cities in the world.

Part of the charm of our city is that it's constantly changing – boldly innovating and adapting to meet new needs over many decades. And climate change is no different - we've responded in a uniquely Melbourne way to this global challenge.

We need to continue to take action to ensure our city is sustainable – that Melbourne keeps its essential character and that it's resilient to the changing climate. If we don't, we risk losing what we love in our city.

Acting on climate change will take commitment from everyone – government, business, residents and visitors - but together we can achieve great things with a combination of big moves and small steps.

City of Melbourne is taking strides towards this goal with initiatives to make sure our city stays green, safe and accessible for everyone.

But we can't do it alone. We're here to help you make the all-important personal changes and make sustainable choices about transport, waste, energy, water and green spaces.

Climate change might be a global issue but the solutions are right here in our city.

Energy

City of Melbourne is proud to be part of a local and international movement of cities that will act to reduce emissions and to address climate change impacts. Last year, City of Melbourne consulted with climate change experts and the community to develop a Climate Change Mitigation Strategy to 2050. The strategy aligns to the Paris Climate Agreement and the international effort to stay below a 1.5°C rise in global average temperatures. Climate change might be a global problem but the solutions are right here in our city.

Waste

Remembering a reusable bag when doing the grocery shopping is second nature to most of us now, but there are lots of other ways to reduce single use plastics in the trolley. Consider bringing reusable produce bags, or simply buy your fruit and vegetables loose. Think twice about your favourite snacks if they come individually packaged – often skipping plastic wrapped items is better for your diet too! Many bakeries, delis and butchers have joined the #WarOnWaste so plan ahead with a shopping list and bring enough containers and a bread bag as well.

Heat

Australia is already experiencing the harsh consequences of global temperatures rising. From coral bleaching, devastating droughts and unprecedented bushfires - the scientists got the facts right. Everyone enjoys sunny days but it's about to get unbearably hot. We need to work together to cool the city and prevent the future we don't want.

Water

Climate change isn't just about temperature rise. Water is our life source and we have a responsibility to manage this resource to avoid the negative impacts of drought. In Melbourne we are lucky enough to have some of the world's best drinking water available straight from the tap. Yet many of us still choose to purchase plastic water bottles. It takes three litres of water to produce just one litre of bottled water. What a waste of our precious resource. As it heats up, remember your reusable bottle and choose tap water to keep you hydrated.

Nature

Step outside and enjoy the physical and mental health benefits that come from being in nature. Whether you're growing your garden, reading in the park, or going for a hike, there are plenty of ways to reconnect with our beautiful environment. Revitalise yourself in the great outdoors and bring back that spring in your step.

I. Melbourne-A City That Cares For Its Environment

Environmental sustainability is the basis of all Future Melbourne goals. It requires current generations to choose how they meet their needs without compromising the ability of future generations to be able to do the same.



The decisions made today about energy, infrastructure, buildings and transport planning will lock in the pathway to achieving the rapid decarbonisation of the municipality needed to mitigate climate change.

Key programs and actions

Summary for Urban Policymakers

The IPCC Special Report on Global Warming of 1.5°C tells us the science is clear, we have to act now. The Summary for Urban Policymakers tells us what the IPCC Special Report on 1.5°C means for cities.

Green our City Action Plan

The Green Our City Strategic Action Plan is a four year plan that includes 11 actions and 4 targets aiming to improve the quality and quantity of green roofs and vertical greening in the municipality to support amenity, liveability and adapt to climate change.

Open Space Strategy

Our Open Space Strategy provides the overarching framework and strategic direction for open space planning in the City of Melbourne for the next 15 years. It includes commentary on Urban Heat Island effect mitigation and environmental improvements.

Eco city forums

These forums provide you with an opportunity to learn about our sustainability programs and what you can do at home to reduce your ecological footprint.

Join the conversation and get updates on environmental programs and events by:

- ✓ signing up for Green Leaflet, our monthly newsletter
- ✓ emailing us for further details at ecocityforum@melbourne.vic.gov.au.

CitySwitch Green Office program

We have helped hundreds of businesses reduce their energy use and environmental impact through the CitySwitch program. We have our own CitySwitch program manager available to answer your questions and come out and help you measure, plan, implement and monitor your impact and actions, free of charge.

> Nature in the City Strategy

This is the City of Melbourne's first strategy to create and maintain healthy ecosystems and thriving biodiversity within the city. By considering our city as a wider ecosystem, we'll create opportunities for connections between people, plants, animals and the landscape.

Urban Forest Strategy

We are planting diverse tree species to create a healthier and cooler landscape, with the aim of doubling the city's tree canopy by 2040.

> New technologies

We are trialling cool roofs, green roofs, walls and facades, and providing technical guidelines to property owners.

> Green transport

The City of Melbourne has an extensive network of public transport and dedicated bike lanes. Swanston Street, the city's main street, is closed to car traffic.

> Water management

Visit Urban Water to discover how we are creating a sustainable water system for the city. Explore current projects and read Municipal Integrated Water Management Plan, our four-year plan for integrated water cycle management.

> Solar program

Our solar program provides information and assistance on installing rooftop solar panels for residents and businesses.

> 1200 Buildings

Our 1200 Buildings program helps commercial building owners retrofit their properties with modern energy-efficient technologies.

If 1200 buildings improved their energy efficiency, the greenhouse gas savings would help achieve the city's carbon neutral goal.

Climate Change Mitigation strategy

To reduce the largest source of greenhouse gas emissions in the municipality, we have developed the Climate Change Mitigation Strategy for 2050 (PDF 8.1 MB).

Climate change adaptation

We have undertaken research and implemented actions to better understand and prepare for the local impacts of climate change.

Waste management

Our Waste and Resource Recovery Strategy guides the way the city collects and processes waste, while encouraging a decrease in waste production.

Emissions Reduction Plan

The City of Melbourne is now using science-based climate targets to reduce our organisation's carbon emissions by 4.5 per cent each year, as explained in our Emissions Reduction Plan.

<u>An Inside Look at Living in One of the World's Most Sustainable Cities — Melbourne,</u> <u>Australia</u>

Melbourne is a sprawling network of neighborhoods, trams, trains, bikes, laneways and, around almost every corner, coffee shops — a bit like Portland, Oregon but bigger, more European feeling and with giant bats. There are tall skyscrapers, Robert Moses-era public housing blocks, dense row houses, overgrown bungalows and suburban complexes.



Over 15 years ago, Melbourne mounted a long-term campaign to change the way it uses energy and has attracted international acclaim for its commitment to sustainability. This has included encouraging bike riding and public transport and improving building efficiency. One notable example of this is the Council House 2 building, Australia's first six-star green star new office design building. Completed in 2006, some of the building's features include recycled water use, automatic windows, sun-tracking facades for shade and roof-mounted wind turbines to draw out hot air.

While good public transport and efficient office buildings are a big part of being a sustainable city, residences — and the way people live in those residences — are likely just as important. Melbourne is only as sustainable as its Melbournians.

A person's carbon footprint, or energy economy, is some combination where they live and how they live. Two forward-thinking approaches to this idea in Melbourne are the 5×4 House, a soon-to-be-built super energy efficient, zero carbon dwelling on a 5×4-meter plot of land, and the Murundaka Co-housing Community, a new eco-housing complex of 20 residences based on the principles of sustainable and community living.

II. How to Go Green: The Top 15 Most Important Sustainable Steps

So, here's where you'll find everything from beginner (quitting the bottled water habit) to advanced (working toward a zero waste or low waste home) plus the 15 most important steps for creating less waste and using fewer resources.

WHY IS GOING GREEN IMPORTANT?

Sometimes it's disheartening to look at the state of our planet. And it's hard to know if our individual changes are making a difference. But the truth is that every positive action has a positive impact.



Embracing a low-waste lifestyle is important for many reasons. The obvious benefit is that it leads to less pollution and fewer resources used. But there are many other benefits like saving time and money, encouraging healthier eating, avoiding exposure to toxins, and challenging ourselves to be more resourceful.

It also sets a great example for your child.

You do your best to live lightly on the planet. You're kind to Mother Nature and are grateful and careful with her resources. And you give your child plenty of opportunities to get outside and fall in love with their natural surroundings.

After all - we protect what we love.

HOW TO GO GREEN - 15 WAYS TO REALLY MAKE A DIFFERENCE

Going green means different things to different people. While some can completely embrace the zero-waste movement, it might feel unattainable or stressful to others. Our team discusses green guilt often, and we feel most balanced with a low-waste (rather than zero-waste) lifestyle.

We certainly make conscious decisions and choose to support companies that are ethical and sustainable. But we don't stress out over the occasional fast food wrapper or the fact that our kids love LEGOs (though we're pretty excited for their transition into plant-based bricks).

Here are some beginner, intermediate, and advanced green choices you can make in your home. Choose a few of these steps and add them to your green routine this year.



REDUCE

Of the 3 R's (Reduce, Reuse, Recycle) this one is the most important.

You might think you're not contributing to ocean trash because you'd never litter at the beach, but have you looked at what's floating around out there? It's not just plastic bottles, toy beach shovels, and grocery bags. There are also laundry detergent bottles, balloons, large yogurt containers, and milk jugs.

Those thousands of items most likely fell off a barge on their way to China to be recycled. And who knows how long they've been there, because China recently stopped accepting our recycling. Placing an item in your recycling bin is no guarantee it actually gets recycled.

Reducing – or swapping your disposables for reusables – what you consume overall is the best solution. You'll see echos of this in all of the tips below.

STOP BUYING BOTTLED WATER

Avoiding plastic water bottles isn't hard. In fact, humans did it for our entire existence up until the last few decades. All you have to do is drink water (filtered if you prefer) from a glass at home and keep a reusable bottle for when you're on the go.

Even in many emergency situations, you don't need to buy cases of plastic water bottles. Part of our team is in Florida, and during hurricane season we know our Big Berkey water filter is capable of filtering rain water, pool water, or water we've run in the bath tubs, buckets, pitchers, etc. prior to the storm.

BRING YOUR OWN REUSABLE SHOPPING BAGS

This tip is near the top of every list, because it makes a HUGE impact. Billions of plastic bags are used each year around the world. Plastic bags start out as fossil fuels and end up as deadly waste in landfills and the ocean. Birds often mistake shredded plastic bags for food, filling their stomachs with toxic debris.

For a hungry sea turtle, it's nearly impossible to distinguish between a jellyfish and a floating plastic bag. Fish eat thousands of tons of plastic a year, transferring it up the food chain to bigger fish and marine mammals.

Reusable bags are often handed out at events or fundraisers. Sometimes they come with items you buy. You can probably create a collection of them without spending any money.

MAKE OTHER SIMPLE SUSTAINABLE SWAPS

While plastic water bottles and grocery bags are the biggest offenders, there are other swaps that make a huge difference. Every room in your home has opportunities to stop using disposables and switch to reusables.

Straws – Whether at home or when you're ordering a drink at a restaurant, plastic straws are an unnecessary single-use item. Do without, or buy a set of glass or stainless steel for home and use the carrying case for travel.

Coffee or tea cups – Some paper coffee cups have plastic lining and most have plastic lids. We've been using the Joco glass cups with silicone lids and sleeves for about 6 years now. Most restaurants will refill them without any issues, but it's cheaper (and usually healthier) to make your own coffee or tea at home.

Coffee pods – There are enough of these in landfills to circle the globe numerous times. Even the creator of the k-cup regrets their environmental impact (source). If you still use a Keurig, get a reusable stainless steel pod replacement. Or make your coffee the old-fashioned way and use an organic hemp coffee filter or with a Chemex pour over coffeemaker and your tea on the stovetop with a safe kettle.

Cleaning products – The conventional home's collection of cleaning products is expensive, takes up a lot of space, and can have some serious health implications for a child's developing body. Don't throw them out, but once you've used them, save the bottles and make your own cleaners.



The Environmental Impact Of Traditional Cleaning Products

Our environment is a precious gift that is consistently crumbling due to human negligence and exploitation. Polluted air, contaminated water bodies, relentless deforestation, soil erosion, high noise levels and growing population all contribute to the deterioration of our ecosystem. The constant abuse of natural resources has led to alarming consequences, including droughts, floods, wildfires, and heat waves.

With carbon emissions and chemical cleaning waste from households rising, it has become imperative to realise their impact on the environment. As eco-conscious citizens, it is our duty to stop using toxic cleaning products that pollute the air, land, and oceans. Even reputed end of lease cleaning Melbourne companies use eco-friendly products for sparkling results.

Here is everything you need to know about the environmental impact of traditional cleaning products. It will help you recognise the negative effects of store-bought commercial cleaning solutions.

1. Water Contamination Due to Cleaning Products

Water is a non-renewable resource that is the lifeline of all living beings. Humans inadvertently pollute water bodies by using chemical-based commercial cleaning products that are washed down the sinks, toilets, and drains. These products enter the oceans and make the water unfit for marine life and flora in the region.

Household cleaning items like detergents, toilet cleaners, floor cleaners, and all-purpose cleaners comprise chemicals like ammonia, phosphates, chlorine, phthalates, sodium hydroxide, and formaldehyde. These chemicals reduce oxygen levels in water bodies and destroy marine life, which affects the food chain and increases water pollution.

2. Air Pollution Because of Cleaning

Air is the most basic requirement for sustenance, and when it becomes polluted, it harms the entire ecosystem. Many cleaning products comprise volatile organic compounds (VOC) that vapourise during home cleaning and impact indoor air quality. This can result in sore throats, irritation in the eyes, and running noses.

In some cases, it can also affect the kidneys and liver. Besides VOCs, some products contain chlorine, which combines with VOCs to create hazardous results. This is why end of lease cleaning Melbourne professionals use natural cleaning solutions for disinfection. Commercial cleaning products also create outdoor smog that affects the air pollution levels.

3. Adding Plastic Waste to Landfills

Traditional cleaning products are mostly packaged in single-use plastic bottles that are not recycled. The packaging waste goes to the landfills, adding another mound, or is disposed of in the oceans, where it takes ages to decompose. Plastic pollution in the water bodies endangers marine life and enters the human food chain.

The amount of packaging going to waste is enormous because every house and commercial property uses these products. Thus, it is vital to switch to natural products that are packed in recyclable packages and can be reused by families.

4. Carbon Emissions Due to Production

The mass production of commercial cleaning products consumes a lot of energy and their transportation across the nation further deteriorates air quality. The procurement of raw materials for manufacturing these products involves chemical processing, which leads to soil, air and water pollution around the production facility.

Thus, end of lease cleaning Melbourne experts recommend using natural household items like lemons, salt, vinegar and baking soda for cleaning purposes. These non-toxic items do not cause pollution during manufacturing and packaging. Also, the clean and sanitise all the surfaces effectively.

5. Switch to Eco-Friendly Cleaning Products

Commercial cleaning products are harmful to the environment in various ways and should be discontinued to reduce emissions and pollution. It is easy to replace the store-bought cleaning products with homemade solutions. These are easy to prepare and help you maintain optimum hygiene levels and indoor air quality in the house. It ensures that you are adding more toxic waste to the landfills and oceans.

Natural cleaning also reduces the seepage of toxins into soil and water. It keeps the surroundings clean and the family members healthy. Renowned end of lease cleaning Melbourne service providers use eco-friendly products to get the rental bond back. They offer a complete property makeover without using chemicals and restore it to its original condition.

6. Benefit of Using Natural Cleaning Alternatives

Natural cleaning alternatives are becoming increasingly popular in Melbourne among ecoconscious households because of rising concerns about climate change. Green cleaning is necessary for maintaining optimum air quality inside the house to prevent allergies and sickness. It helps to contribute to the circular economy by reducing packaging waste and preventing the release of toxins into the environment.

Natural cleaning alternatives are way cheaper than commercial products and are quite effective in cutting through grime and grease. They do not harm the surfaces or damage your expensive furniture. Make sure you use the right ingredients while preparing the DIY cleaning solutions and stick to the suggested proportions. These products create zero emissions and are easily available in households.

It is a well-known fact that chemical waste and fumes are killing our environment. We are contributing to this destruction every time we pick up a bottle of commercial cleaners to tidy up the house. Thus, it is vital to switch to biodegradable products and reduce the environmental impact of traditional cleaning products.

Soap & shampoo – Switching from bottles of body wash to bar soap is easy and affordable. Do it and don't look back. Switching from bottled shampoo to shampoo bars might feel

scary but it's not so bad. We've had good luck with Lush (they do have a foaming agent) and Ethique shampoo and conditioner bars which can now be found at Target.

Paper towels & napkins – Swap disposable versions of these for cloth napkins (buy them affordably or used or make your own) and un-paper towels.

Toothpaste – You can go plastic-free with your oral care items by choosing tooth tabs (packaged in cardboard or glass) or dental lace instead of floss. If you use mouthwash, make your own and store it in a mason jar or glass bottle. And of course, start using bamboo toothbrushes instead of plastic.

Diapers – Conventional diapers will sit in landfills for up to 5 generations. While some "natural" diapers may be better for baby's skin than plastic, they're no easier on the environment. Cloth is definitely the greenest choice. You can find out more about how to get started with cloth diapers here and the basics of how to use cloth diapers here.

CHOOSE CARDBOARD OVER PLASTIC WHEN POSSIBLE

Generally speaking, it's easier to recycle cardboard than plastic. Plus paper products tend to break down more easily without adding a lot of weight to the product the way glass or aluminum can.

When you have the choice, pick pasta in the box instead of pasta in a bag, or laundry detergent in a box instead of the bottle. Even better – check for companies that source their cardboard sustainably or take a strong stance on deforestation.

III. What Is Green Cleaning & Why You Should Kick Toxic Cleaners To The Curb!

The term "green cleaning" can have a lot of definitions, but the main goal of the process is to use cleaning solutions and methods that keep us and our environment healthy and free of toxins. Exposure to chemicals and toxins can potentially cause irreparable damage to our bodies, water, air, and ecosystem. Green cleaning can fall mean using a green cleaning product or cleaning your home in a way that reduces waste that goes into landfills, for example.



What Is Green Cleaning?

For some, green cleaning means that they only use substances like baking soda, vinegar, and lemons to clean the home surfaces. These are considered to be natural green cleaners. Some households may seek out manufactured green cleaning products that are healthy for the environment (some are green brands). Green cleaning products typically have the following characteristics:

- No phosphates
- No chlorine
- No artificial fragrances
- No artificial colors
- Biodegradable or recyclable packaging
- Organically grown ingredients using sustainable farming practices

Some green cleaning products may certify that their items are fair trade, meaning that the product meets certain environmental and labor standards by those who produced it. Other green cleaning products may not be free of additives or harmful chemicals—but they may donate a portion of their profits to environmental causes.

How "Green" Are Green Cleaners?

To tell if a product is green, read the label. Not that different labeling programs classify cleaning products. The United States Environmental Protection Agency's (EPA) Design for the Environment program mandates that labels are put on products that meet EPA's criteria for chemicals. These products display the Design for the Environment (DfE) label. Others that are labeled as "low VOC" or "no VOC" means they have a lower concentration of volatile organic compounds (VOCs) or none at all.



In recent years, there has been quite a bit of debate about the differences between green and traditional cleaners. There are three gray areas when it comes to comparing green and traditional cleaners:

- Labels with vague terms such as "environmentally friendly" and "non-toxic" are not regulated and potentially misleading which means that some green products may still have unhealthy ingredients in them.
- When it comes to effectively killing germs and stopping the spread of infection, for example, it is vital to have a product that cleans and disinfects. However, some people who turn to the EPA-registered disinfectant list, for example, may be wary of some green cleaners not on the list, and instead stick to trusted favorites such as bleach.
- Green cleaning items have also faced a backlash because they can cost more than traditional cleaning products.

The American Cleaning Institute is vocal when it comes to educating people about which chemicals are in cleaning agents—and other groups have come out stating which substances to avoid. The EPA also keeps an easily accessible database of greener cleaning products in its Safer Choice program.

Whatever choices you make about your cleaning supplies and practices, there is a huge variety of environmentally friendly choices for green cleaning. This can also include steam cleaners, which do not rely on the use of any chemicals whatsoever to clean and sanitize surfaces. With a little research, you may be able to green up your household cleaning routine to create a healthier, safer environment.

♣ The Benefits of Switching to All Green Cleaning Products

So, now we know what green cleaning is and why it's so important, let's talk about the real benefits of switching to an all-green cleaning routine... And trust me when I say there are a ton of benefits!

Health Benefits

Harsh, chemical-laced, household cleaners have a big impact on our health. It may not seem that way as we aren't directly ingesting it, but with every spray, you are getting exposed to poisons via inhalation and contact with your skin that is then absorbed into your body.

By choosing to switch to eco cleaning products you are...

- ✓ Reducing yourself and your loved ones' exposure to harsh chemicals
- ✓ Eliminating leftover, toxic surface residue from traditional cleaners that can be easily absorbed by your skin
- ✓ Improving air quality in your home with fewer chemical gases in the air
- ✓ Reduce the risk of chemical burns to the skin or eyes (though even non-toxic cleaners can irritate the eyes and skin so be sure to test your products)

✓ Eco cleaners effectively reduce the amount of dust and chemical allergens in the environment, reducing respiratory issues like asthma and reducing common issues like headaches, and even sneezing!

Taking back control, and making informed decisions about the products we're using as we have a better knowledge of the ingredients.



Environmental Benefits

If the health benefits of switching weren't enough, the added environmental benefits are sure to have you second-guessing your go-to cleaner.

For some, it's hard to believe that a small bottle of liquid can impact our planet, but it does. And one small bottle turns into millions, billions of gallons when you look at it on a larger scale with widespread use.

While you can't do anything about everyone else you can do something about yourself and when you do you can feel good that your carbon footprint is helping to...

- ✓ Minimize your impact on Ozone depletion as well as your impact on global climate change
- ✓ Reduce pollution from runoff into our water and soil (which then goes into the food chain)
- ✓ Reduces chemical pollution in our air
- ✓ Reuse containers with peace of mind that chemicals aren't still inside, which results in less waste being sent to landfills
- ✓ Know that the cleaners you are using are biodegradable and eco-friendly

✓ You are helping preserve our wild animal populations and keeping harmful substances out of the ocean

Switching to Green Cleaning is not only good for health & the Environment it is easy on your wallet

Bottom Line

Living more sustainably in Melbourne is not only beneficial for the environment but also a rewarding way to connect with the community and enhance your lifestyle. By making small, mindful changes—like reducing waste, supporting local businesses, and conserving energy—you can contribute to a greener, healthier city. Remember, sustainability is a journey, and every step, no matter how small, makes a difference. As Melbourne continues to lead in eco-friendly initiatives, you have the opportunity to be part of a collective effort toward a brighter future. Embrace the city's resources, stay informed, and inspire others to join in creating a more sustainable Melbourne. Together, we can make a lasting impact!

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